

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Serial No. 10/826,160
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Confirmation No. 8619
First Named Inventor Hua-Jun Zeng
Assignee Microsoft Corporation
Group Art Unit 2168
Examiner Aaron J. Sanders
Attorney's Docket No. MS1-1892US
Title: Processing Service Requests for Product Support with Indexed and Clustered
Answer Objects

To: Commissioner for Patents
P.O. Box 1450
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Fees will be paid by credit card through the EFS Web; however the
Commissioner is hereby authorized to charge any deficiency of fees and credit any
overpayments to Deposit Account Number 12-0769.

Respectfully Submitted,

Dated: October 27, 2008

By: /Benjamin Keim/
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